Use case name: Pay membership fee

Primary Actor: Member

Precondition: Member does not have a membership or member’s membership is about to expire

Basic Flow:  
1.       Member goes to the gym  
2.       Member checks available offers for new membership  
3.       Member selects membership duration  
4.       Member pays membership fee

Postcondition: Member has a new membership for certain duration

Exception:  
2b. Member receives a manager discount because the member is active throughout the year

Postcondition: Member has a renewed membership for certain duration  
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Use case name: Remind about Renewal

Primary Actor: Manager

Precondition: Manager has not sent reminder notice to gym members

Basic Flow:   
1.       Gym system tracks members’ active time

2. Gym system generates report

3.       Manager analyzes the report

4.       Manger makes a list of customers that are active regularly  
5.       Manager sends out renewal reminders and special offers for active members

Postcondition: Manager sends out reminder notice to current members

Alternate path:  
5b. Manager tries to reinterest members who are not active

Postcondition: Manager has sent out reminder letters to current members